
Disaster/Emergency Relief Plan of Action

During a Hurricane

If a hurricane warning is issued, it is mandatory that all manufactured homes be evacuated. ELS will not be responsible for assisting residents who choose to ignore the hurricane warning and not evacuate. It is important to pay close attention to weather reports. In the event of a hurricane, your options include:

1. **Leave the area:** You should plan to leave as far in advance of the storm event as possible. Do not wait until the last day or when the mandatory evacuation notice is posted, as roadways will be congested and dangerous to travel.
2. **Stay in a concrete block structure:** This could be a relative's home or a local hotel, for example. Arrangements should be made in advance.
3. **Go to a public shelter:** Local shelters are subject to change due to the level of storm predicted to make landfall. Be sure to watch your local news to get updates and changes to this list.
4. **Special Needs Requirements:** If you or your family members have special needs, these arrangements must be made in advance of the storm events. In order to qualify for this service, please be sure to register with the local Emergency Management Office. A form is usually required to be completed and mailed back to this agency to schedule your evacuation during emergency situations. In some cases, you may register by phone.

After a Hurricane

ELS understands the difficulties and hardships a storm event may cause our residents. Listed below is a helpful guide to assist you upon your return to the community once it has been reopened to the public by local emergency management offices.

1. **Gas** – Do not attempt to turn gas back on yourself. If you have a natural gas connection, you will need to contact your local gas company for instructions on how to handle the connection.
2. **Power** - ELS will be in touch with local utility companies and will endeavor to expedite the return of electricity to your area as soon as possible. Please be patient, as the most serious and life-threatening areas will be handled first.
3. **Water Service** - ELS will be in touch with local water/sewer providers to attempt to have this service returned as quickly as possible. After any major storm event, please follow boil water guidelines as a precaution until utilities are restored to normal working condition.
4. **Emergency Response Number** - ELS has created an emergency response team to assist you with questions and provide assistance. Please use the following ELS hotline number in case of an emergency: 888-859-6145.
5. **Repairs** - We know that many of you may need repairs to your home. Please contact your insurance company and take plenty of pictures.